



Census 2010

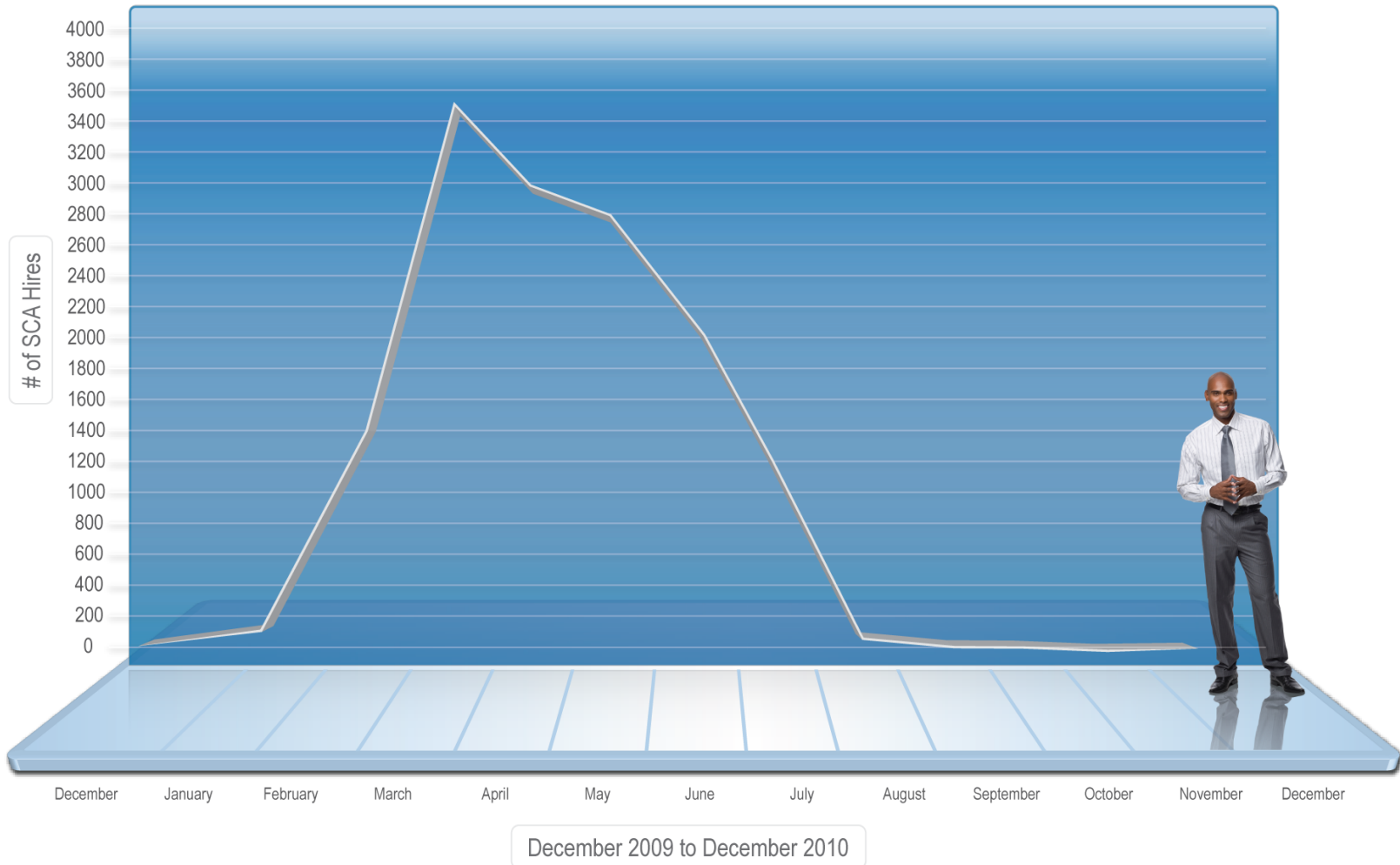
Doug Divelbiss
Program Manager

Mike Peltó
Human Resources Manager

May 2009

We need your help

We want to partner with you to recruit over 3,500+ employees.



Production hiring ramp-up is steep for two locations:

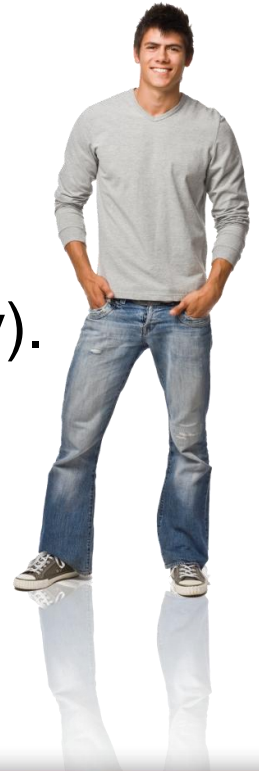
- Phoenix Paper Data Capture Center
- Phoenix Call Center

We need to hire approximately 3,500+ employees within 6 weeks starting in January 2010.

Peak project staffing occurs in early 2010 (March).

Project is scheduled for completion in mid 2010 (July).

We began hiring the Management staff and continue throughout 2009.



About the Census:

- A top priority for the U.S. Government
- The 2010 Census is the 23rd Decennial Census, as required by the U.S. Constitution
- The largest mobilization of the workforce in peacetime

The Census impacts your community significantly:

- Census data are used to apportion the U.S. House of Representatives
- Data are also used to annually distribute \$300 billion in federal funds to local, state and tribal governments for projects, for example:
 - New roads, bridges, buildings
 - Education and school construction
 - Electronic infrastructure
 - Social services



Vangent, Inc. is operating the Phoenix Paper Data Capture Center. Phoenix was selected due to a successful Census Data Capture operation here in Census 2000.

- ❖ Leading global provider of information management and strategic business process outsourcing services to government, corporate, education and healthcare entities
- ❖ Specialize in consulting, systems integration, human capital management and business processing outsourcing capabilities
- ❖ More than 6,000 employees
- ❖ Headquartered in Arlington, Virginia, with offices throughout the United States, the United Kingdom, Canada, Mexico, Venezuela and Argentina

2008 Awards and Key Rankings

Named one of the top private companies in the annual Washington Post's Top 200 list

Ethisphere Institute's Government Contract Ethics 2008 rankings:
three top-10 rankings as well as a ranking for Best Ethics Programs Overall

#57 on Washington Technology's Top 100 list of Federal Government Prime Contractors

#15 on Federal Times' list of Top 100 Professional Services Contractors



Vangent, Inc. Locations



- ❖ NCS, Pearson, Vangent – different names, same commitment to quality and service in our 20 year history in the Valley
- ❖ We employ 1400 people in our current call centers in Phoenix
 - Metro North 13450 N. Black Canyon Highway
 - 2200 W. Dunlap

This center:

- Will process 40% of all the Census forms (mostly those west of the Mississippi)
- Grand Opening is scheduled for mid November 2009, Majority of hiring and training will begin in January 2010
- Is located on 43rd Avenue and Buckeye Road, 4427 West Buckeye Road (the western half of the former Revlon plant)
- Offers free and secure parking
- Onsite food service is available

This center:

- Will be a 350 seat facility
- Is located in the NW Valley convenient to freeways and accessible to public transportation
- Is operated by Vangent, Inc. and supports a number of other federal programs
- At the end of their Census 2010 assignment qualified employees will have the opportunity to apply for open positions on other programs



All employees:

- Must pass a background check that includes fingerprinting
- Must be 18 years of age
- Must be legally able to work in the United States (Two year residency)
- Will be sworn in to protect the Census data
- Will receive training for their respective positions
- Will receive outplacement and reference letters at the end of the project
- Will be hired at prevailing wages prescribed by the Service Contract Act (includes an hourly base wage in addition to a cash stipend in lieu of benefits)

Call Center agents:

- Will be required to pass a typing test (20 wpm)
- Must be fluent in English
- Fluency in Spanish, Chinese, Vietnamese, Korean or Russian a huge plus

Ideal Candidates Include

- ❖ Full-time job seekers
- ❖ Part-time job seekers
- ❖ Retirees
- ❖ College students
- ❖ Unemployed persons
- ❖ Ambulatory-challenged persons
- ❖ Hearing-impaired persons
- ❖ We will offer schedules to accommodate applicants who have school-aged children



Vangent, Inc. is an equal opportunity employer.

- ❖ A diverse workforce is our goal
- ❖ We offer flexible hours
- ❖ Jobs range from unskilled to highly skilled positions with corresponding pay levels



This project will provide an economic boost to the greater Phoenix area.

You have the resources and access to the community that Vangent, Inc. needs:

- You have experienced, dedicated professionals who are trusted by the Greater Phoenix workforce
- You are located near our ideal candidates
- You have knowledge of individual workers' strengths and weaknesses
- You have established communication and familiarity with your constituents
- You provide access to pre-employment training
- You can help us set expectations concerning the number of jobs available



- ❖ Inform your organization, constituents and community at-large
- ❖ Solicit ideas and suggestions to support this major recruitment effort
- ❖ Look at and consider available in-house recruitment resources
- ❖ Screen the candidates to help us find the best employees
 - **Advertisement, i.e. websites, job boards, publications, etc.**
 - **Key points of contact within your organization**
 - **Hosting of pre-employment sessions for applicants**



Please pre-screen candidates to make sure they meet minimum requirements:

- ❖ 18 years of age or older
- ❖ legally able to work in the United States with a two year residency minimum
- ❖ be able to pass a background check that includes fingerprinting

- ❖ Flyers
- ❖ 1-866-962-4133
- ❖ www.Vangent.com

We will do our best to place the best qualified people in the roles available.

Key Contacts:

- ❖ Doug Divelbiss, Paper Data Capture Program Manager
- ❖ Mike Peltó, Human Resources Planning Manager
- ❖ Julia-Isabel Davenport, Public Relations Manager
- ❖ Tom Barr, Deputy Operations Manager
- ❖ Adam Slagowski, Call Center Program Manager
- ❖ Gary Quinones, Call Center Operations Manager
- ❖ Natalie Kilroy, Call Center Human Resources Manager